



UTAH POWER & LIGHT

Region SUMET
NAME OF REGION / CONTACT IN REGION

District Telluride/Nola Ware
NAME OF DISTRICT / CONTACT IN DISTRICT

Called _____ Faxed 6-12-90
DATE & TIME SENT DATE & TIME SENT

Complaint/Inquiry Record

Commission Complaint: Informal Formal

General Office Call

Name Rod Leavitt
Service Address _____
City/State _____
Account No. _____
Phone No.(Home) 574-2215
(Business) _____
Date Received 6-12-90 Time 2:30
From Rea
Received by Kathie

Type of
Complaint:

- 1. Shut off or Notice
- 2. Initial Service
- 3. Meter Problems & Reads
- 4. Outage
- 5. Repair
- 6. Deposits
- 7. Estimated Bills
- 8. High Bill
- 9. Additional Charges
- 10. Rate Increases
- 11. Employee Complaints
- 12. Line Extension
- 13. Credit/DPA
- 14. Other

Goals Plus: No Yes
Reason (if yes): _____ Type of Complaint (No. from above)
_____ Late Response (No. of days late)

Complaint Inquiry

Nature of Complaint/Inquiry: Mr. Rod Leavitt telephoned the Public Service Commission. He is the Water Master over the irrigation ditches in the area. He said that the Power Co. uses a certain percent of the water out of their irrigation ditches to run the Santa Clara Hydro Plant. Since there is a lack of water, the people who irrigate have been cut back 50% of their usage. Now they have been told they have to cut back even more. Mr. Leavitt said that water is leaking out of UP&L's ditches and they have called the Power Co. to ask them to fix their ditches and they won't do it. Mr. Leavitt would like the ditches repaired and maintained because the people who are cutting back on their water usage, see the UP&L ditches leaking and feel it is not fair.